

Chicago Regional User Group October 4, 2018

Agenda

Kindly hosted by: CIBC, 120 South LaSalle, Chicago, IL 60603

8.30am Arrivals

8.45am Welcome and Introductions

Ramya Ragavan, Fusion Risk Management (30 mins)

9.15am What's Trending at Fusion

Hear the latest news & events from Fusion and learn more about available community events and

resources including RUGS, Solutions, Fusion Central and Fusion Academy.

Ramya Ragavan, Fusion Risk Management (30 mins)

10.00am Customer Spotlight – GDPR Management Using the Fusion Framework System

Marsha Buehler, Mayer Brown (55 mins)

10.40am Networking Break (25 mins)

11.05am Lightning Experience

Learn. Plan. Prepare. Lightning Experience is the next generation of the Salesforce platform featuring a modern look and feel, new user features, and configuration tools. Administrators can build better, more

user-friendly applications to minimize training and allow users to work faster.

Riddhi Patel, Fusion Risk Management (60 mins)

12.05pm Networking Lunch (45 mins)

12.50pm Discover What's Possible with Fusion

Learn how to leverage existing features and capabilities to help evolve your program and be more

effective and efficient.

Riddhi Patel, Fusion Risk Management (60 mins)

1.50pm Networking Break (25 mins)

2.15pm Group Spotlight Discussion

Submit your suggested discussion topics before the meeting by sending an email to FusionRUGS@fusionrm.com

All Attendees, Moderated by Ramya Ragavan (55 mins)

3.10pm Fall Release Preview

Learn about new innovations and capabilities coming up in the next release.

Riddhi Patel, Fusion Risk Management (45 mins)

3.55pm Planning for the next RUG Meeting

Ramya Ragavan, Fusion Risk Management (5 mins)

4.00pm Closing Comments



October 4, 2018 Additional Information

Meeting Location:

Meeting will be held at CIBC, 120 South LaSalle, Chicago, IL 60602. The meeting will take place in the Lower Level 00 room.

Security Check-In:

For safety and security measures, please be prepared to show valid photo ID for entrance to the building.

Breakfast and Lunch:

Breakfast and lunch are provided at no cost to attendees. If you have any dietary restrictions, please email <u>fusionrugs@fusionrm.com</u>.

What to bring with you:

We encourage each attendee to bring some content with them to share with the group:

- 1. An accomplishment in your program that you are extremely proud of:
 - a. a new process you designed to become more efficient;
 - b. a new capability you developed on the Fusion Framework System;
 - c. a solution to a challenge you were faced with.
- 2. A problem or challenge you are facing or struggling to resolve:
 - a. specific to your program;
 - b. specific to your organization or industry;
 - c. specific to your implementation of the Fusion Framework System.

Future Meeting Schedule:

03/12/2019	CME Group, 550 W. Washington Blvd, Chicago IL 60661
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